

AREA BASED GRANT

QUARTERLY MONITORING REPORT



Nottingham
City Council

CONTACT DETAILS

Area	Bulwell & Bulwell Forest
Name of Organisation	Right Track Social Enterprise
Monitoring period	October – December 2017
Name of person completing form	Nick Parr
Date completed	5 th February 2018
Please return this form via email to:	louise.graham@nottinghamcity.gov.uk

Targets for main tasks and activity can be found within the Service Level Agreement for this grant. Please increase/reduce text boxes within the form as appropriate to your information. Please try to ensure that separate sections do not merge on the same page to enable easy sharing of information within NCC.

NOTE – All individuals recorded should be unique, i.e. only recorded once in the year.

SECTION 1 – GRANT MANAGEMENT

1.1 Partnership meetings

Date of meeting	Purpose of meeting	No. of organisations attending
4/10/17	Meeting with provider to look at what is offered within the area DHADVICE	2
13/10/17	Meeting with Bulwell Job Centre	2
3/11/17	Meeting with Adecco to look at bringing Amazon Vacancies to local people	2
8/11/17	Bulwell Jobcentre Platinum Event	15

1.2 Area Committee / cluster meetings

Date of meeting	Overview of ABG within meeting
2/10/17	Area 1&2 Employment & Skills Meeting
9/10/17	Area 1 ABG Consortium Meeting

1.3 General overview

Please give a brief overview of any other key information from this quarter not covered in this report

We have met with councillors to look at how we are utilising the available funding and look at new direction.

One area we do need to improve is as a consortium we are part of a lot wider support within the area and this is not reflected within the report, we are looking at how this is captured within our internal consortium reports, examples are TFTF and the Toy Library attend a number of meetings and are involved in the community through ABG which we will start to capture for the next quarter.

As part of the consortium Steve Parkinson chairs the Bulwell Art Festival and runs the Bulwell Partnership meetings, also Steve is working towards creating a new partnership called Better Bulwell.

Together with TFTF and the Toy Library a meeting is being planned with Youth & Play to look at youth work across the whole area.

For the next quarter we will capture all the activity carried out by the consortium to show the wider work involved with ABG.

SECTION 2 – EMPLOYMENT AND TRAINING

2.1 Services delivered

Organisation Name	Amount this Quarter	Outline of activity delivered including <ul style="list-style-type: none">• number of sessions• location of sessions• days/times of sessions
RTSE	£9800	We held job Job Clubs at the riverside every week on a Wednesday and a Thursday, 24 sessions have been delivered this quarter, we have seen drops in attendance for these
		We have held a weekly job club on a Monday at our Top Valley location, we have held 12 sessions, although attendance is still poor so we still need to look at the marketing
		We ran 2 courses focused on employability from our Top Valley site, these were CV development and motivation and included money management
		The RTSE centre continued with being open for 8 sessions, split 4 sessions per month, so weekly open days for the community to access support in looking for work, they had access to the IT suite and staff who could support them, sign posting to appropriate agencies, we didn't run this in December as this is a notoriously poor month for attendance.

2.2 Period Progress

Please give a brief overview of any other key activities undertaken this quarter

Of the activity we have carried out.

Outcomes this quarter	Number of clients
Moved into employment	4
Moved into training	12
Moved into volunteering	0
Referrals into Hub/NJPF Vacancies	15
New IAG 1-1s delivered	
Referrals into Specialist Support	

In addition to this activity funded through Right Track we have also delivered a number of courses for local people around Customer Service, Employability and money management.

We are also working with employers to bring opportunities for local people, we are engaging with Hovis, GSSL a security company who have the contract for both Notts County and Nottingham Forest, we are also in talks with Adecco to look the opportunity for putting on a shuttle bus to the Amazon depot in Leicester, this is being ran in other parts of the city so we are looking at bringing it to Area 1.

There are a number of other large employers we are in the early stages with to improve local opportunity.

2.3 Outputs and Outcomes

Quantitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Preparation for work programmes for people aged 50+	2	2	2	3	2	2	2	0
Job search / mentoring sessions for people aged 29+	10	42	10	39	10	32	10	0

Qualitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Unique people aged 50+ accessing programmes	10	5	10	16	10	14	10	0
Unique people aged 29+ supported by mentoring sessions	20	29	20	22	20	25	20	0

2.4 Emerging Issues

Summary of issue	RAG rating (red/amber/green)
Drop in attendance at Job Clubs, these need to be re-marketed and the purpose made clear as this has become confusing. The primary focus for the job clubs is to establish the support required and then sign post to appropriate agencies, also giving high quality IAG	Amber

2.5 Planned activity next quarter

Please give a brief overview of key activities planned for the next quarter

We are working with Nottingham Together to put volunteering courses on for those looking at volunteering and supporting the new Nottingham Voluntary Passport.

We are working with Bulwell Library to put courses on that meet the needs they are being asked for.

Together with the Job Centre we will be putting on courses to support change management and overcoming barriers.

We are also looking at IT courses as it clear through our research this is definitely a gap in the area.

SECTION 3 – CHILDREN & YOUNG PEOPLE

3.1 Services delivered (please add rows as required)

Organisation Name	Amount this Quarter	Outline of activity delivered including <ul style="list-style-type: none"> • number of sessions • location of sessions • days/times of sessions 			
Think For The Future	£5,287	DIVERSIONARY			
		Location	No. of sessions	Day/ Times	Activities
		Crabtree Farm Community Centre	12	Tuesdays 6-8pm	<u>Topical focuses include:</u> <ul style="list-style-type: none"> - Dealing with Stress - Anger Management - Maintaining a Positive Mindset - Building Self-Esteem - Accepting Blame - Dealing with Frustration - How to Respect Others - Boundaries <u>Activities include:</u> <ul style="list-style-type: none"> - Sports activities - Halloween party - Christmas party - Arts and crafts - Competitions - Classic games - Graffiti Prints - Recipes and cooking - "Chill and chat"

			12	Fridays 5-7pm	<p>Girls only.</p> <p>In the last quarter, the girls have been wanting less focus on 'topics' as such, but rather talking about any issues or incidents that have happened since the last session. It has become a session of advice and support for the girls. The team have however, identified key topics that will be covered in the coming quarter – see section 2.4.</p> <p><u>Activities include:</u></p> <ul style="list-style-type: none"> - Halloween party - Christmas party - Arts and crafts - Competitions - Classic games - Graffiti prints - “Chill and chat”
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TARGETED

Location	No. of sessions	Day/ Times	Activities
During youth group sessions	-	-	<p>Working 1-2-1 with struggling or vulnerable young people who attend our sessions. Now the foundations of trust and comfort have been built between our mentors and the young people, they are regularly speaking to staff regarding issues and worries they have at home and school. At least 50% of each session we have delivered in this quarter included 1-2-1 mentoring with participants, whereby we offered an ear to listen, offer guidance and support and help disclosing young people to break down barriers to these issues or concerns.</p> <p>We also provided 1-2-1/ small group targeted mentoring to young people who have shown signs of vulnerability e.g. gang involvement, bullying, low self-esteem, etc.</p>

Location	No. of sessions	Day/ Times	Activities
<p>Bulwell Forest Youth Hotspots</p> <ul style="list-style-type: none"> - Tesco Top Valley - Golden Ball Park - Golf Course - Southglade Park - Skate Park 	11	Thursdays 5:30-7:30pm	<p>Youth mentors were deployed to areas listed by local councillors and schools as areas where young people often congregate within the Bulwell and Bulwell Forest areas. Our team engaged with the young people, mostly in small groups and one-to-one's where possible. Mentors spoke to the young people about issues they are currently experiencing, as well as how they engage with the local community. If any issues, criminal activity, or anti-social activities were uncovered, our mentors worked with the young people to help them to understand how they can overcome these barriers and positive engage with the community. Staff recommended them to attend our indoor youth group sessions to continue this support.</p>

3.2 Period Progress

Please give a brief overview of any other key activities undertaken this quarter

- Did not run over Christmas break. The last session of 2017 was on the 22nd December
- Girl's numbers have dropped due to staffing changes, however we have been awarded some extra money from Comic Relief #iwill campaign to help increase the numbers to the session and put them on a course of their choosing. The funding will also allow us to increase our self-esteem and compliment-focus by running a social action project focused around empowering other young women.
- Outreach is going well – with mentors continuing to focus on youth crime 'hot-spots' in the area including: Golden Ball Park, Southglade, Skate Park and Tesco Top Valley and engage with young people using the spaces talking about their use of the areas, any personal or social issues they are having, what they like about the area, recommendations for improvements in the area, etc. Our team then pass over this information to Celia and the other councillors so they are up to date with what young people are thinking about the area. The young people who were previously nervous about using the spaces recognise our uniform, feel safe and engage with the mentors voluntarily talking through any issues. Celia Knight has personally acknowledged our work and is impressed with the outreach support we are providing. Winter has meant less young people are outside, however the work that the team is doing with young people during this session is very valuable and effective.

We have a new project coordinator (who has previously worked as youth mentor on our programmes), who is now responsible for overseeing all of our youth groups in the city, including Area 1. She has some very interesting and creative ideas of things to bring to the youth group.

GOOD NEWS STORY

Young female, 13 years old, Crabtree Farm indoor session

This young lady came to us unable to control her emotions and easily becoming frustrated and angry at little incidents. She was liked by many, but would only communicate with people who were similar in age to her. She came to our youth group with her younger sister every week but would often swear at her, be rude to her and attempt to leave her stranded at the venue and leave without her. She was negative towards others and life in general. In recent weeks, we have seen a dramatic change in her attitude- she is much calmer, polite, and more respectful. She has started to realise what is and is not good for her i.e. friends who have negative banter verging on bullying towards others – she is not afraid to stand up for her own beliefs and values and has removed some of the negative friends from her life. She has shown great maturity in her day-to-day decisions that some adults would even struggle with. This big shift in her becoming such a loving, positive, mature and upstanding individual has really impressed our team and been positively noted by her peers.

3.3 Outputs and Outcomes

Quantitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Hours of targeted youth support delivered	72	72	72	72	72	72	72	
Hours of diversionary youth support delivered	120	75	120	77	120	72	120	

Qualitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Young people accessing targeted sessions	30	180	30	108	30	255	30	
Young people accessing diversionary sessions	75	840	75	760	75	565	75	

3.4 Emerging Issues

Summary of issue	RAG rating (red/amber/green)
None this quarter	

3.5 Planned activity next quarter

Please give a brief overview of key activities planned for the next quarter
<p>Indoor sessions and mentoring will continue at the stated venues. This quarter, the focus for these sessions will be on Healthy Lifestyles. We have noticed a lot of young people drinking high-sugar drinks, unhealthy food and having an overall unhealthy diet and lifestyle so this quarter, each week will cover one or more of the following topics:</p> <ul style="list-style-type: none"> - Eating (what's in our food? What does the traffic light system mean? How does food affect our behaviour?) - Drinking (what goes into our drinks? How does sugar affect our body?) - Sleeping and screen time - Exercise - Self-esteem/ positive mindset - Emotion Management (in more detail than previous quarter i.e. dealing with outbursts, anger, upset, etc) - Mental health - Self-expression - Compliments <p>Across all sessions, we will continue running our fun activities such as the ones delivered for this quarter.</p> <p>Outreach will continue weekly with our two focuses: gathering views and opinions from young people in the area so they feel heard and it can translate into something productive. Many young people don't feel like they have a voice so we want to make sure they feel heard and</p>

increase relationships between them, the council and their area. Secondly, to highlight our presence in the area and increase brand awareness so more young people recognise our uniforms and know what we are there to do for them.

We are currently searching for donations and subsidized activities that we can offer to young people for the next quarter.

3.6 Communications and Partnership work

Please describe how you have worked with the Early Help Team, Young Peoples Panel, (eg through referrals) and any other Nottingham City Council Officers this quarter.

Attended Young Persons Panel

SECTION 4 – COMMUNITY ASSOCIATIONS

4.1 Services delivered (please add rows as required)

Organisation Name	Amount this Quarter	Outline of activity delivered including			
		<ul style="list-style-type: none"> • number of sessions • location of sessions • days/times of sessions 			
Bulwell Vision of Health	£1993	Day	Time	Activity	Number of Sessions per Quarter
		Monday	10am -11am	Bulwell Heart Support Group	11
		Tuesday	9.30 -11	SSBC	11
			1.30pm-3.30pm	Young at Heart	10
		Wednesday	1.30 – 2.30pm	Baby Weighing	3
			9.30 – 12.30pm and 9 pm – 4pm	Pain Management Session	20
		Thursday	9.00 – 12.30	SSBC	10
			1.30pm – 4.30pm	Pain Management Session	8
		Friday			
			8.30 – 4pm	Pain Management Session	7
		Saturday			
		Sunday			
		Total Number of Sessions			
					80
Crabtree	£1441	GKR Karate 16 sessions ran every Monday 6pm-8pm			
		Youth Link 16 sessions ran every Wednesday 6:30pm-7:30pm			
		Boxercise 16 session ran every Thursday 7pm -8pm			
		Ran a total of 48 sessions			

Snapewood CA	£1179.50	Day	Time	Activity	Number of Sessions per Quarter
		Monday	9.30-11.30	Kids Group	12
			1-3	Tots group	12
			7.30pm- 8.30pm	Boxing/Fitness	12
		Tuesday			
			6-8	Church	12
		Wednesday	9.30-11.30	SSBC	12
			7.30pm- 8.30pm	Boxing/fitness	12
		Thursday	10-12	College NCN IT	12
			1-3	Work Club - NCN	12
			6-8	Church	12
		Friday	9.30-11.30	Ncn/ college	12
			7.30pm- 8.30pm	Boxing/Fitness	12
		Saturday	10.30-12.30	Dance	12
		Sunday	11-1 and 6-7.30	Church	24
		Total Number of Sessions			168
Top Valley	£838	Day	Time	Activity	Number of Sessions per Quarter
		Monday	9-5	Adventure service	12
			6-7	Karate	12
			7-8	zumba	12
		Tuesday	9-5	Adventure service	12
			1.30-2.30	YMCA	12
			3-9	Slimming World	12
			10-12	Craft & Chat	12
			10-11	Tiny tots	12
		Wednesday	9-5	Adventure service	12
			9-5	Shine Education	12
			6.30-8.30	karate	12
		Thursday	9-5	Adventure service	12
			9-1	Slimming world	12
			10-12	Coffee Morning	12
			5-6.30	Children's dance	12
			6.30-9	karate	12
		Friday	9-5	Adventure service	12
			5.30-7.30	karate	12
			7.30-8.30	burlesque	12
		Saturday	7-8	church	12
		Sunday	1-4	Church	12
			12-2	church	12
			5.30-6.30	dance	12
			7-9	burlesque	12
		Total Number of Sessions			288

4.2 Period Progress

Please give a brief overview of any other key activities undertaken this quarter

Bulwell Vision of Health

2.10.17 There was a meeting held by City care, this attendance was 11.

8.10.17 There was a private party, the attendance was 50.

14.10.17 There was a private party, the attendance was 16.

19.10.17 There was an AGM Meeting, the attendance was 10.

15.12.17 There was a kids Christmas party, the attendance was 100.

All of these activities took place in the hall.

Small Steps Big Changes This group rent the office rooms every weekday all day.

Red Lion Nursery 47 Sessions. The nursery rents out the crèche each weekday all day apart from holidays.

Crabtree

Crabtree Farm Centre Boxercise 16 sessions, ran every Thursday 7pm - 8pm

Limitless Youth Group 32 sessions ran every Tuesday 6pm – 8pm

Standguide { Job Club} 30th October 2017 – 16th October 2017 9am – 5pm

The People's Choice TRA Meeting 4th November 5.15pm – 6.15pm 2017

Crabtree farm Community Centre AGM 11th 5pm- 7pm

50+ Christmas Dinner 2pm – 6pm

Crabtree farm School Christmas Dinner 9am -3pm

Snapewood

We have now got a date to start the lunch club

We have now started our own tots & toddlers group which is a great success.

SSBC hired the large hall to deliver a parent champion session.

We now have a Dance class on a Saturday morning

Top Valley

Cosmetic improvements have been made to the centre.

4.3 Outputs and Outcomes

Quantitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Hours that community centres are open	105 0	296 2	105 0	296 2	105 0	296 2	105 0	
Sessions within community centres aimed at over 50's	25	74	25	75	25	60	25	
Business plans in place for community associations	1	2	1	1	1	1	1	

Qualitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Community centre users	250 0	756 4	250 0	12,8 76	250 0	12,1 84	250 0	
Older residents supported by group sessions	175	142	175	722	175	763	175	
Community associations working towards financial sustainability	0	0	0	1	2	1	2	

4.4 Emerging Issues

Summary of issue	RAG rating (red/amber/green)
A centre has raised that the council is going to increase their rent, currently they are in negotiations	Amber

4.5 Planned activity next quarter

Please give a brief overview of key activities planned for the next quarter
<p>Top Valley</p> <p>We have no activities planned for the next quarter.</p> <p>Bulwell Vision of Health</p> <p>We will be hosting Cobra Kickboxing on Saturdays starting from the 13th January.</p> <p>There will be two private parties in the month of February.</p> <p>All of these will take place in the hall.</p> <p>Crabtree</p> <p>A Star Development multi-sports activity session – January 2018</p> <p>Snapewood</p> <p>Our the next quarter we have:</p> <ul style="list-style-type: none">• tots and toddlers group• Wycar Leys Training Sessions• SSBC – Training to recruit new mentors• Lunch club starting in January• Halloween Disco• Children's Xmas party

SECTION 5 – SUPPORT FOR LOCAL VCS INFRASTRUCTURE

5.1 Services delivered (please add rows as required)

Organisation Name	Amount this Quarter	Outline of activity delivered including <ul style="list-style-type: none">• number of sessions• location of sessions• days/times of sessions
	£0	

5.2 Period Progress

give a brief overview of any other key activities undertaken this quarter

Groups are not coming forward, there is 2 booked in for the new year, a lady providing rest bite care and another looking at developing sessions for home schooled children.

The library has raised people are asking for this support and are signposted to our job club but for this quarter only the 2 above have come forward.

We organised a meeting with our consortium to meet with NCC to discuss any issues or concerns and what the overall plan for community looks like moving forward.

This quarter time has been spent on development and looking at how we can reach those people not coming forward, we expect that supporting the volunteer passport this will enable us to increase our reach

5.3 Outputs and Outcomes

Quantitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Groups accessing support	0	1	2	1	4	0	4	
Sessions to support new groups setting up	0	2	1	2	1	0	2	

Qualitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Groups improving service delivery / sustainability	0	0	0	1	2	0	3	
New groups setting up	0	0	0	0	2	0	2	

5.4 Emerging Issues

Summary of issue	RAG rating (red/amber/green)
This has been very quiet this quarter, we promote this service through the libraries and the job centre and locally.	amber

5.5 Planned activity next quarter

Please give a brief overview of key activities planned for the next quarter

We are putting together a course to support the Nottingham Volunteer Passport, this will provide training for current and potential volunteers.

We will be working with Nottingham Together, Rebalancing the North and adding re focus into the job clubs.

SECTION 6 – LOCAL IDENTIFIED PRIORITIES

6.1 Services delivered (please add rows as required)

Organisation Name	Amount this Quarter	Outline of activity delivered including <ul style="list-style-type: none"> number of sessions location of sessions days/times of sessions
Bulwell Community Toy Library over 5's team	£11,250	Term time Mondays and Thursdays Riverside 3:30-5:30 x 13 Saturdays Woodland play session Barkers Community Woodland 11-3 x 8 11-3x1 Holidays Riverside Mondays and Thursdays 11-3 x 4

6.2 Period Progress

Please give a brief overview of any other key activities undertaken this quarter
Joint Halloween and Christmas parties with the city team. Christmas woodland session. lights switch on in Bulwell market place. Supporting Bulwell Academy Christmas fair

6.3 Outputs and Outcomes

Quantitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Play sessions held for 5-13 year olds	10	59	10	57	10	29	10	
Parents and carers getting involved as volunteers	5	16	5	11	5	13	5	

Qualitative Output & Monitoring method	Quarterly target & actuals							
	Q1	Q1	Q2	Q2	Q3	Q3	Q4	Q4
Children aged 5-13 accessing supervised play opportunities	75	137	75	200	75	112	75	
Case studies regarding individual children supported	0	0	0	1	2	1	1	

6.4 Emerging Issues

Summary of issue	RAG rating (red/amber/green)

6.5 Planned activity next quarter

Please give a brief overview of key activities planned for the next quarter
Regular sessions 2 days a week at Riverside play setting. Woodland play sessions every Saturday. February half term play scheme at Riverside. Re-launch children committee for Riverside sessions.

Case study

Ruth (not real name) started attending the Riverside play session twice a week last year.

She was a very confident young lady and well thought of by other children attending, she had a happy home life and school life that she talked about fondly. Her family circumstances changed with dad leaving the family home. She became very demanding of workers time and struggled with mum dropping her as she thought her mum wouldn't come back for her.

The team worked hard to re-build Ruth's confidence working one to one when needed and reassuring her that her parents still loved her. She was encouraged to make a diary and put her worries and thoughts in it. She shared her thoughts with a worker and was supported with her emotions to have better understanding of what she was feeling.

Getting Ruth to help with activity planning and the choosing of activities for the following session was a good start in making her feel valued within the setting and starting to re build her self-confidence. Although it took time to see the change in Ruth the continuous support we gave showed a positive impact on her.

Mum was also encouraged to attend sessions and found this a support for her and Ruth. Over this quarter we have seen the happy confident Ruth return. She will now again attend sessions without mum staying and she has built good relationships back at school. Ruth knows we are all there to support her as and when she needs it.